



Conflict Resolution Training - E-Learning

Course Aim

This course provides delegates with training in effective techniques and strategies to handle conflict within their workplace.

Available in over 35 languages

Our courses are machine translated* into a variety of popular International languages, so regardless of location or language preference, we've got you covered. Our machine translated content includes the translation of course transcripts and test questions.

**Content which is not English may be machine translated and is for assistive purposes only. We cannot guarantee the accuracy of translations.*

Who Should Attend?

This e-learning Conflict Resolution Training is designed for the use of all delegates across any level of the business.

Course Duration

This is a 30 minute course.

Agenda

The course modules cover:

- Introduction to Conflict
- Tips & Techniques
- Handling Serious Conflict

Certification

Delegates will receive a HSS printable certificate in Conflict Resolution Training upon completion of the course.

This course is approved and accredited by CPD.